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Jean Tuller is the executive director of the Oregon Technical Assistance Corporation (OTAC). OTAC is a nonprofit organization that promotes independence for persons with disabilities through training, technical assistance and organizational development. It will use BJBC grant funds to support changes in eight provider organizations that seek to improve working relationships between direct care workers and supervisors, and between workers and the people and families they serve. The project will also promote career advancement for direct care workers, and strive for greater diversity of the long-term care workforce so that cultural differences are taken into account in "person-centered care."

Additional efforts that Ms. Tuller oversees within OTAC include:

- *The Empowerment Initiatives Brokerage* is a collaborative project of OTAC and Empowerment Initiatives, a consumer/survivor governed organization. Funded by Oregon's Real Choice System Change Grant: Advancing Consumer Choice through Enhanced Infrastructure, the 18-month project is committed to self directed services and person centered planning through utilization of brokerage and fiscal agent functions.
- *Better Jobs/Better Care Oregon Works! Building a Workforce for the 21st Century*, a coalition of 19 state, provider and community organizations is creating a workforce to meet the long-term care needs of frail older adults in Oregon. The nursing and direct care workforce is not growing to keep pace with the expanding demand for care. Furthermore, the work environment is not conducive to attracting and retaining qualified direct care providers. Oregon has been selected as one of five sites for the Robert Wood Johnson/Atlantic Philanthropies Better Jobs Better Care demonstration grant. This initiative seeks to strengthen the direct care workforce through policy and workplace practice change. These changes will result in improved services to elders receiving long-term care.
- *Expert Alliance Committed to Community Life for People with Disabilities*. The HSRI-OTAC Alliance provides a broad range of training systems and technical assistance aimed at supporting people with disabilities to participate fully in community life.
- Management Consulting delivering administrative support to organizations experiencing financial, managerial or programmatic challenges

Ms. Tuller served as the Special Programs Director for the National Program Office on Self-Determination at the University of New Hampshire. She is based in the Center for Medicaid and State Operations at CMS. Her policy analysis responsibilities included self-determination and the impact of the American with Disabilities Act, especially as it has been interpreted in the *Olmstead v. L.C.* Supreme Court decision.

Ms. Tuller previously served as Project Director for the Maryland Self-Determination Initiative, a broad-based systems change effort.